

Customer Satisfaction Survey



Baynet World Inc
21060 Homestead Rd., Suite 201
Cupertino, CA
USA
95014
Phone: 408-738-1111
Fax: 408-738-1130
www.e-agents.com

Date:

Customer Name:

Address:

State/Province:

Zip/Postal Code:

Respondent's Name:

Position:

Phone:

Please list current products / services we've provided:

How can we improve the delivery of the products / services we provide you?

What are your impressions of the products / services we provide you?

How do you perceive us with respect to our competitors?

What is your perception of the pricing for the products / services we provide you?

In what ways should we improve our products / services, our marketing, or our delivery to you?

How can we improve the quality of the products / services we provide you?

Any thoughts you'd like to share with our organization on how we can serve you better: